GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4263
ANSWERED ON:10.04.2003
UNHYGIENIC FOOD TO PASSENGERS IN PURUSHOTTAM EXPRESS
RADHA MOHAN SINGH

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is aware of the fact that in various passenger trains in the country, low quality and unhygienic food/edibles are being provided to the passengers by the Indian Railway Catering and Tourism Corporation Ltd.;

(b) if so, the regions from where complaints have been received in this regard during the last three years and the action taken thereon;

(c) whether the Government have got information about insects found in food served in Purushottam Express ;

(d) if so, the action taken thereon against the contractors; and

(e) the steps proposed to be taken to avoid recurrence of such incidents?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) & (b): Information regarding complaints on low quality and unhygienic food/edibles is being collected and compiled.

(c): There was a news item in Dainik Jagran, Delhi Edition on 18.02.2003.

(d): The contractor has been imposed a fine of Rs. 10,000/-.

(e): In order to avoid such complaints, number of surprise checks will be intensified besides monitoring of catering services through inspections carried out at the level of Inspectors/Officers.